

# Managing Millennials in the Workplace



New Directions in  
Management and  
Supervisory Training

## What is MMW?

The Millennial Generation, born since 1982, is now arriving in the workplace. Managing Millennials in the Workplace (MMW) is a one-day workshop designed for those who need to attract, retain, and energize the Millennial workforce. MMW provides participants with background on older generations in the workplace, insight into how the Millennials are different, and strategies for effectively interacting with this youth generation.

## Who Should Attend MMW?

MMW is designed for those who supervise, manage, or work with Millennial employees.

## Topic Areas Covered in MMW

- ◆ The 7 Key Characteristics of Millennials in the workplace
- ◆ How your *Generational View* affects your success in managing Millennials
- ◆ Top 10 Management Actions to retain & energize Millennials
- ◆ The 4 Critical Management Skills for Millennials

## What Are the Outcomes of MMW?

At the conclusion of MMW, participants will:

- ◆ Understand how generations are formed and 3 rules for how they behave.
- ◆ Know the characteristics of today's 3 older generations in the workplace.
- ◆ Recognize how the generational experience of Millennial employees shapes their overall perspective.
- ◆ Know the specific wants, needs, and expectations of the Millennial workforce.
- ◆ Understand how the current organizational culture supports or hinders Millennial employees.
- ◆ Know the 4 Critical Management Skills required to retain and energize Millennial employees.
- ◆ Demonstrate how to interact effectively with a Millennial employee.

## How Is MMW Conducted?

MMW uses a variety of adult learning methods including:

- ◆ Presentation/Discussions
- ◆ Small & Large Group Activities
- ◆ Individual Assessments
- ◆ Experiential Activities
- ◆ Case Study & Role Play Scenarios

## About New Haven Consulting Group, Inc.

New Haven Consulting Group, Inc. has partnered with LifeCourse Associates LLC to bring you an exciting, applications-oriented workshop based on the work of Neil Howe and Reena Nadler and their book, *Millennials in the Workplace*. For more information regarding MMW and all other NHCG, Inc. products or services, contact us at (203) 926-1526 or by e-mail at [info@nhcg.com](mailto:info@nhcg.com).



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