

Workplace Violence Prevention Electives



Nurturing A Safe Workplace

Who Should Attend WVP Electives?

WVP Electives are recommended for all employees, especially managers and supervisors. WVP Electives have been designed to accommodate the varying needs of all employees. Participants can select from a variety of modules that most reflect their employment situations.

Topic Areas Covered in WVP Electives

- ◆ **Workplace Assessment**
Topics include conducting workplace assessments, prevention strategies, and post incident response procedures. 1 day workshop
- ◆ **Domestic Violence in the Workplace**
Addresses how to identify and handle this growing epidemic in a sensitive and confidential manner. 1/2 day workshop
- ◆ **Proper Mail Handling Techniques**
This newly added elective addresses the procedures and processes for proper mail handling and reporting of suspicious packages. Other topic areas covered are responding to bomb threats and dangerous deliveries. 1/2 day workshop
- ◆ **Dealing with the Public**
Prepares employees who deal directly with the public to take effective measures before a situation escalates. Topics include environment assessments, prevention tactics and reaction strategies along with other essential skills. 1/2 day workshop
- ◆ **Special Working Conditions**
Unique considerations are required for off-premise and work alone situations. Learn important assessment and evaluation tools, planning strategies, and preventive measures for personal safety. 1/2 day workshop
- ◆ **Hostility & Anger**
Develop skills for managing and diffusing a hostile situation plus strategies for managing personal anger. 1/2 day workshop
- ◆ **Creating a Respectful Workplace**
Addresses effective interpersonal communication skills focusing on prevention of workplace violence. Special consideration is given to multi-cultural and gender differences. 1/2 day workshop

About New Haven Consulting Group, Inc.

New Haven Consulting Group, Inc. is a full-service training company specializing in sales, service, management, and compliance training. For more information regarding WVP Electives and all other NHCG, Inc. products or services, contact us at (203) 926-1526 or by E-mail at info@nhcg.com.